



# **RICHMOND JETS MINOR HOCKEY ASSOCIATION**

## **VOLUNTEER PROGRAM POLICY**

### ***Frequently Asked Questions***

*Updated May 2026*

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## Frequently Asked Questions:

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### ***What if I do not volunteer and need to pay the volunteer fee?***

If at the end of the year, it is determined by the volunteer committee that the hours have not been fully completed, the family will be contacted and be required to pay the volunteer fee of **\$200 per player or \$300 per family** (2 or more players), via Teamsnap invoice from the association and paid via Etransfer to our Treasurer - [treasurer@richmondjetsmha.com](mailto:treasurer@richmondjetsmha.com). Please add your player's name in the notes of the Etransfer. *\*Note - In the 2027 -28 season, the fee will increase to \$300 per player and \$350 per family.*

Please note, if payment is not received in a timely manner, then the player will not be permitted to register for the next season until the outstanding balance is paid in full.

### ***Why are U21 Juvenile families not required to complete the volunteer hours?***

We do not offer tryouts/evaluations for U21 Juvenile teams, but we would like to see U21 players volunteer as coaches or in other areas of the association.

### ***How did you decide on the fee amounts?***

We looked at programs offered by other associations both within Hockey and in other sports and found that **\$200** was a fair number to use as a fee. Many associations use a much higher amount, and we may adjust this fee in the future depending on how the program performs. We have decided in the 2026-2027 season, the **opt-out amount will be \$300 per player as a deterrent**, as well as to fully fund the costs of maintaining an opt-out option and covering shifts.

### ***How did you arrive at 5 shifts/credits per player?***

We looked at all of our required positions for the year and divided it by the amount of expected registered players, discounting those families that would be taking a full-time position

### ***Why does someone in a full-time position not have to also do shifts?***

The commitment for a full-time position is much higher than the hours required to complete the shift requirements, with many of the positions requiring over 20+ hours of a time commitment throughout the year.

***Why do families with 2+ children only have to complete 8 shifts?***

We looked at the association and this is a very small part of the entire Jets organization and these parents are supporting 2+ kids through the season with double the games and practices times. We wanted to ease the burden a little.

***I have 2+ players and signed up for a full-time position - do I still need to sign up for 5 shifts for the second player?***

No. Because of the time commitment of a full-time position, volunteering for one of these positions will fulfill the hours required for both players.

***Isn't this just another way for the association to make money?***

No. The goal of the program is to ensure that we have enough volunteers for all of our events and that everyone meets their volunteer commitments. Minor hockey does not operate without the dedication of our volunteers. **RJMHA's preference is to rely on our volunteer support rather than issue invoices at the end of the season.** The funds that we collect are used to pay people to staff volunteer positions and duties.

***Does this mean that you are paying your replacement staff \$30-40/hr?***

No, generally we provide our replacement staff with a \$20/hr honorarium. The extra money is to incentivize people to meet their volunteer commitment. Many associations that we spoke to found that if the deposit was too small people would simply pay funds and not complete their hours. This is not the goal of this program and we will continue to adjust the deposit amount to ensure that people are meeting their volunteer hours rather than simply opting out of their commitment.

If you have any questions or concerns, please don't hesitate to contact us at [volunteer@richmondjetsmha.com](mailto:volunteer@richmondjetsmha.com)