



Richmond Jets Minor Hockey Association  
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## **AGM REPORT 2024 – Dara Takenaka-Fraser Risk Manager**

### **Main Objectives:**

To provide members with an understanding and awareness of fundamental risk management principals and how they apply within hockey.

The goal is to shift the culture so that all members will take a pro active teamwork approach to safety, on and off the ice.

- keep all participants of hockey safe physically, mentally/emotionally.
- All participants include but is not limited to players, spectators, coaches, team members and game officials.
- Risk Management in the hockey realm reviews the association activities, programs and operating procedures including building, volunteers, to insure against the everyday risks within the hockey program.
- Remind all stakeholders to make wise decisions and act in good conscience with common sense.

### **Key Responsibilities:**

- Assists in identifying the risk connection with a game, dressing room, arena hallways, on and off ice.
- Minimize identified risks.
- Uphold and promote the goals and purposes of RJMHA policies and procedures.
- Monitor and provide feedback to members and stakeholders to instill excellence in the principals and application of hockey safety and risk management.
- Assist in dispute resolution.
- sorting the risks; those that are significant from those that are not.
- Seeking ways of eliminating avoidable risks that could lead to injury, physically and mentally / emotionally.
- Communicate with executive team.
- Ensures fairness, responsibility, and safety.

### **2023/2024 Season Summary:**

Overall, this year was a successful one. I was grateful to meet in person, with the coaches at the start of the season. Meeting in person was beneficial to addressing questions regarding the risk manager role and to discuss openly, expectations and accountability. I do not take for granted that these coaches give of their time and effort and that, the responsibility they have on their shoulders as a volunteer is huge. Thank you coaches!



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It is impossible to eradicate all conflict and while conflict reported was less voluminous this year than previous much time was spent dealing with conflict resolution, sportsmanship and breaches of code of conduct both by players and parents. Dealing with such tasks is time consuming and at times overwhelming. I am grateful for the dispute resolution team (Jason Jang and Andrew Ohara) who assists when challenging matters require further adjudication.

While I take seriously every complaint and incident put forth my way, I am reminded how a kind word can sometimes be the easy answer to changing a hostile atmosphere, and where cooler heads prevail. Thank you to those members who took the time to adhere to the 24 hours rule and who made resolution more attainable.

The goal of risk management is to see as few injuries as possible; both physical and mental/emotional. Like conflict, injury is inevitable however, this year I am happy to report there were few reported. Let's hope to continue to monitor developments, adequacy, and effectiveness of risk – handling strategies on an ongoing basis. to keep these numbers low.

The risk manager role would be much more difficult without the support of the RJMHA executive team who provide me support, encouragement, and who work tirelessly to better the association overall. Some situations dealt with required carving out time, exercising patience, teamwork, and critical thinking, and you all did so in a cohesive and gracious manner.

### **Recommendations:**

- Meet with coaches, HCSP, and first aid attendants prior to the season starting to identify role and responsibilities:
  - o HCSP does not always have first aid. Their role is to assess for on, and off ice hazards, coordinate and designate flow of care if there is an injured player on the ice or off the ice, call 911 if necessary, and direct fire and/or ambulance to injured person.
  - o First aid would assess and apply necessary treatment within their practice to injured person.
  - o When 911 is called, if the player is injured on the ice, remember, many paramedics will refuse to walk on the ice to extract players. As such, indicate to the 911 dispatcher the location of the injured person/player. (fire is to extract player/member off the ice, paramedics will assume treatment when off ice.
  
- Meet with team managers to establish:
- When players are ejected from a game, ensure team manager escorts player to the change room.
- When 2 players are ejected from a game, have one player exit to the change room with manager one at a time to prevent any hallway altercations.

Thank-you,  
Dara Takenaka-Fraser  
RJMHA Risk Manager